

9963 U.S. Hwy 377 - P.O. Box 910, Collinsville, TX 76233

March 12, 2024

Dear Plott Acres, Cox Addition, Town North Estates, Town North Village Water System Clients:

The South Plains Water Supply Corporation (WSG) will assume all responsibilities as temporary manager effective March 29th, 2024. To effectively carry out their responsibilities as temporary managers, they have retained the services of our firm, the Patterson Water Group, to provide all operation/maintenance and customer service/billing.

Patterson Professional Services is part of the Patterson Water Group which operates water and wastewater infrastructure across north Texas.

Each month you will receive a postcard type bill. You may send in a check or money order to P.O. Box 910, Collinsville, TX 76233. Our first bill will be mailed out at the end of April, due May 15th. <u>Cut off day will always be 10 days after due date every month.</u> For your convenience, we are in the process of setting up payment by debit/card or echeck on the Payclix.com website. **You may visit us at pattersonwatersupply.com for more information**.

If you have any questions about your new bill or want to notify us regarding any service issues after March 29, 2024, please call us at 903-429-3008 or email at <u>customerservice@pwg.services</u>

We will need to obtain all contact information for the current water customers. Please see the below customer contact information part of this letter that we are requesting you fill out and mail back to us.

Sincerely, <i>Mark Patterson</i>			
Mark Patterson – President			
<u>PRINT</u> CLEARLY FULL NAME:			
PRINT CLEARLY <u>Service</u> Address: _		//	_, тх
Mailing Address if different		City	ZIP CODE
		City	ZIP CODE
Home Phone	Cell Phone	Work Phone	
EMAIL ADDRESS:			
PLEASE PRIN	T CLEARLY		